

SHIPPING WITHIN AUSTRALIA

All purchased works will incur a shipping cost. We will obtain a shipping quote for you prior to finalising your purchase, so there will be no surprises.

We pack our works well and use the most reliable transport method depending on your location in Australia, where possible Australia Post services will be used that provide for parcel tracking. All the works are sent to buyers direct from the Artist who created the work, so please be aware that when you purchase items from more than one artist, you will be receiving your packages separately.

SHIPPING INTERNATIONALLY

If you are outside Australia, you can still purchase from Contemporary Art Awards. Please contact us letting us know the artworks you wish to purchase and your location. We will obtain and provide to you a shipping quote and estimated time for the Art Works to arrive prior to you finalising your purchase.

SECURE PURCHASING

Online purchases with Contemporary Art Awards take place in a secure environment utilising the latest security technology. Online orders are processed using the secure Payment Page.

Contemporary Art Awards is committed to protecting the security of your data and uses a variety of security technologies and procedures to help protect your personal information from unauthorized access, use or disclosure. The personal information you provide is stored in computer servers with limited access that are located in controlled facilities secured by the latest in surveillance and security technology. When we transmit sensitive information (such as a credit card numbers) over the internet, we protect it through the use of encryption.

RETURNS

We just know that you are going to love your new Art purchase. But to give you comfort that shopping online is a great option for Art, we offer the following money back guarantee: If you are unhappy with your purchase of Art, email us within 2 days of receipt of your package stating that you wish you return the artwork, then package and return the artwork back to us within 7 days of you having received it. After return of the artwork(s) you will receive a refund. We must receive the artwork back in the same condition you received it in order to receive a refund.

Shipping and insurance of the artwork back to us is at your own expense. But here's the good news. Since Contemporary Art Awards uses PayPal, PAYPAL HAS YOUR RETURN SHIPPING COSTS COVERED* (Up to 4 refunds per PayPal account on eligible purchases). Contemporary Art Awards users can find out more about claiming return shipping from

PayPal <https://www.paypal.com/au/webapps/mpp/returns/generalconditions>